

## **Key deliverables for the role of “Manager – Process Assurance”**

- Review the existing SOP / Process Workflow pertaining to Project ; O&M ; Business Finance – Identify potential gaps / lapses and ideate process correction
- In absence of formal / structured processes, engage with the state teams to understand the prevailing process adopted by the respective states and accordingly devise SOPs for implementation
- Recommend process improvements / automation to strengthen controls
- Address to changing project & business requirements in newer areas of operations
- Contribute in automating the dashboarding requirement with value added exception report for better monitoring
- Play a pivotal role in cost optimization by plugging gaps thru process correction / re-engineering
- Compliance requirements to be adhered to on the established and new processes
- Benchmark our processes against the best in the industry to have competitive advantage
- To identify and minimize the loss making scenarios in droppings / de-scoping of sites as well as in ROW re-work wastages
- To coordinate with P&C and Legal to ensure resolution of all vendor dispute and pending recovery cases.

### **Required Skills:**

- Verbal and written communication skills, Interpersonal skills.
- Strong analytical and problem-solving skills.