

<b>Role:</b>	Management Trainee_ Fraud Control Unit	<b>Direct Reporting To:</b>	VP - FCU
<b>Department:</b>	FCU	<b>Functional Reporting To:</b>	Head FCU
<b>ROLE</b>			
Responsible for handling Claims portfolio in Fraud Control Unit			
<b>ROLE DETAILS</b>			
		<b>Qualifications and Experience</b>	
<b><u>Fraud Control Unit</u></b> <ul style="list-style-type: none"> <li>• Ensuring fraud prevention and detection in Claims Operations: Identify suspicious claims and conduct field investigation to prevent fraud on such death claims.</li> <li>• Conduct proactive sampling and verification of claims.</li> <li>• Coordinating with various field investigation agencies to carry out the field investigations</li> <li>• Coordination and conducting investigations with the concerned departments / regional auditors / clients / sale forces,</li> <li>• Giving recommendations on the fraud veracity / proposed sanctions,</li> <li>• Perform the fraud's root cause analysis.</li> <li>• Making and maintenance of fraud cases repository/tracker for regular reporting to management and to regulator.</li> <li>• Propose actions / controls identified during the investigations of fraud cases to avoid further similar situations</li> <li>• Provides a fraud analysis of the process and propose solutions to mitigate the fraud risk.</li> <li>• Preparing investigation reports with relevant evidence.</li> </ul>		<b><u>Qualifications and Technical Skills</u></b> <ul style="list-style-type: none"> <li>• Graduate</li> <li>• Possess wide knowledge of fraud Control unit functions in Insurance</li> </ul>	
		<b><u>Experience</u></b> <ul style="list-style-type: none"> <li>• Fresher</li> </ul>	
		<b><u>Key Behavioural Attributes</u></b> <ul style="list-style-type: none"> <li>• Fact Finding/ Analytical</li> <li>• Convincing</li> <li>• Business Awareness</li> <li>• Quality Orientation</li> <li>• Eye of detail</li> <li>• Persuasive</li> <li>• Passionate</li> <li>• Tough</li> <li>• Compose</li> </ul>	
		<b>Interactions</b>	
		<b>Internal</b> <ul style="list-style-type: none"> <li>• Team Members, Department Head and members of other departments</li> </ul>	
		<b>External</b> <ul style="list-style-type: none"> <li>• Investigation agencies, statutory and local authorities and regulatory bodies</li> <li>• Peers in the Industry</li> </ul>	